

planet

Tax Free

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Guide to Tax Free shopping

What is Tax Free Shopping?

Tax Free shopping is the purchasing of taxable goods in Turkey which will be exported whereby shoppers can obtain a refund of the VAT charged on these goods, providing that they validate their purchases at the point of exit.

How do I shop Tax Free?



1. Issue

Make an eligible purchase. A Tax Free Tag will be issued and placed on the back of the sales receipt



2. Get Export Validation

Take your purchased goods, passport and tagged receipts to a validation point



3. Get your Refund

Choose your preferred refund method – credit/debit card, cash or digital wallet



Please retain the Tax Free Tag and sales receipt as you will need this for validation when you leave Turkey.

Who is eligible?

Any foreign visitor to Turkey, as well as Turkish citizens with a residence permit outside of Turkey are eligible for a VAT refund.



Bundling

We bundle your multiple purchase into one so you get more money back in one larger refund. Instead of refunding you on the basis of each separate purchase, we give you one much greater refund based on the cumulative value of all your purchases. This is called bundling your purchases. We apply a higher refund table rate and you save more.



How much time do I have to complete the procedure?

Your Tax Free receipt needs to be validated within 90 days of the purchase date. If this is not done, the purchases expire, and the refund cannot be claimed.



Main Validation Points

For a complete list please use the QR code or visit our website www.planetpayment.com

- Istanbul Airport
- Sabiha Gokcen Airport
- Antalya Airport
- Izmir Airport
- Ankara Airport
- Bodrum Airport
- Dalaman Airport
- Kusadasi Seaport



Remember to visit the customs office before you check your luggage - they will need to check your goods. If you are exporting high value items such as jewellery, watches, electronics the export validation must be obtained at airside.

Who We Are

Planet is an international payment specialist. We are here to help merchants, acquirers and shoppers navigate the complex world of modern payments.

Customer Service

24/7 customer support
planetpayment.com

